

Accessibility Statement

Dublin Airport is committed to making its website accessible, in accordance with European Union (Accessibility of Websites and Mobile Applications of Public Sector Bodies) Regulations 2020.

This accessibility statement applies to <https://www.dublinairport.com/>

Compliance Status

These webpages are **partially compliant** with Web Content Accessibility Guidelines 2.1 level AA.

Dublin Airport is committed to providing a website that is accessible to the widest possible audience, regardless of technology or ability. We are currently working with IA Labs and NCBI to ensure we meet accessibility standards. We are continually improving the user experience for everyone and adhering to the required accessibility standards.

The Web Content Accessibility Guidelines (WCAG 2.1) defines requirements for designers and developers to improve accessibility for people with disabilities.

Accessible Content

Keyboard/Screen reader navigation – across the home page and contact us page, we have ensured that no information or functionality is skipped when using a keyboard or screen reader.

Non-accessible Content

Skip to content link – is not yet functional on all webpages.

Keyboard/Screen reader navigation – has not yet been implemented across all parts of the website.

Images – we are currently working through images to add contextual alternative text.

Forms – we are currently working on accessibility validation and error handling focus.

Link text – we are working to remove “click here”, “read more” and any other link labels that do not give context. We will use a unique link name when possible or an ARIA label.

Correctly structured content with good heading usage – we are currently working through all our pages to create logical heading structures.

Cross operating system compatibility and mobile navigation – has not yet been implemented in every section. We are currently updating CSS for desktop and mobile.

Document accessibility – has not yet been fully implemented. If you require a particular accessible document, please contact us using the email address at the end of this document.

Preparation of this Accessibility Statement

The Statement was prepared by **IA Labs** where **IA Labs** performed a blend of manual and automated accessibility tests using multiple platforms Windows (JAWS, NVDA), Mac (VoiceOver), iOS (VoiceOver) and Android (TalkBack) and their native accessibility tools. A detailed issue log was created to measure against WCAG 2.1 standards. These issues were presented to the development team who are in the process of amending these issues and bringing the website in to WCAG 2.1 AA compliance.

This statement was **created** by IA Labs in July 2023.

The statement was **last reviewed** in May 2023.

Feedback and Contact Information

If you find any problems not listed on this page, contact webfeedback@dublinairport.com

Enforcement Procedure

If you are not happy with our response or if you want to raise an accessibility issue that is not related to this website, you can make a complaint via our customer experience email address

customerexperience@dublinairport.com